

1 April 2023

Cancellation policy of Osaka University Accommodation Facility

This cancellation policy applies to accommodation facility reservation undertaken by the Asset Management Division of Finance Department.

1. Facility

Kasugaoka House (Short-stays [S type], Long-stays [A, B, C type]), International House, Toyonaka Wing A・B, International House, Suita, Staff Facilities (Machikaneyama Kaikan.)

2. Conditions for Cancellation Fees

The deadline of cancellation is 1 business day prior to the scheduled accommodation date, and cancellation fees will be incurred if cancellations or schedule changes are made without contacting each facilities' office or the Property Management Division, Department of Finance of Osaka University by email or phone.

3. Range of cancellation fee

The amount equivalent to the accommodation fee based on the number of non-stay days due to concerned cancellation will be the cancellation fee.

4. For refunds

Any accommodation fees that have already been paid cannot be refunded. When Osaka University will decide that is unavoidable circumstances in case of natural disasters etc., can be held discussion for refunds however the handling charge for refunds is receiver's account.