

Cancellation Policy for accommodation facilities managed by the Property Management Division, Department of Accounting, the University of Osaka

1. Applicable Facilities

- Kasugaoka House (Short-term use [Type S], Long-term use [Types A, B, C])
- The University of Osaka International House, Toyonaka
- The University of Osaka International House, Suita
- Staff Facilities (Machikaneyama Kaikan)

2. Cancellation Fees

If no notice of cancellation or schedule change is given via the reservation system, email, phone, or other means to the on-site facility manager by 23:59 the day before the scheduled arrival date in Japan Standard Time , a cancellation fee as amount of equivalent to the usage fee for the number of days in question will be charged for the number of days between the scheduled stay and the date of notification as no-shows.

However, in cases where the University of Osaka recognizes unavoidable circumstances such as natural disasters, the cancellation fee may be waived.

3. Refunds

If usage fees have already been paid, the amount equivalent to the cancellation fee will be deducted, and the remaining balance will be refunded.